

Was our staff friendly? **Yes**

Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Leisure**

How did you choose to stay with us? **I was previously recommended to stay at the hotel & this was my 3rd time.**

Any comments about your accommodations? **Rooms were upgraded and very comfortable.**

Remarks on the Hearth Room continental breakfast or evening social? **Very substantial breakfast and evening social.**

Any other comments? **Entire staff was very professional, friendly & accommodating. Staff member Javier Tafoya went out of his way to make sure that we were very comfortable.**

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Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Leisure**

How did you choose to stay with us? **Triple AAA**

Any comments about your accommodations? **Wonderful! The housekeeping staff was excellent.**

Remarks on the Hearth Room continental breakfast or evening social? **The quality of these 2 events was beyond expectation. Both were terrific.**

Any other comments? **We received a good rate on the suite and the front desk graciously changed rooms for us when we didn't care for the location of the first one.**

Was our staff friendly? **Yes**

Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Business**

How did you choose to stay with us? **previous stay**

Any comments about your accommodations? **loved the remodel -especially the new bed/bedding!**

Remarks on the Hearth Room continental breakfast or evening social? **great breakfast -convenience is very helpful**

Any other comments? **Could use an extra blanket for the bed**

Was our staff friendly? **Yes**

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What was the purpose of your stay? **Leisure**

How did you choose to stay with us? **this was our 6th stay - discovered Gainey while looking at potential vacation spots - just walked in to check it out and have been coming back every year**

Any comments about your accommodations? **very comfortable. Love the newly redecorated suites and public areas - things are constantly being upgraded and improved. Regulars appreciate that!**

Remarks on the Hearth Room continental breakfast or evening social? **Both are good and we have seen constant improvements over the years. Service is excellent.**

Was our staff friendly? **Yes**

Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Business**

How did you choose to stay with us? **I'm an employee of Johnson Bank. A portion of my stay was business and a portion was Leisure.**

Any comments about your accommodations? **Everything was wonderful! Rooms are very comfortable and always clean.**

Remarks on the Hearth Room continental breakfast or evening social? **I'm always more than pleased with breakfast and the evening social!**

Any other comments? **I love the Gainey Suites and I will be back! I always tell my friends to stay with you when they are in AZ. A great place at a reasonable price. Much more convenient and comfortable than some of the larger hotels!**

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Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Business**

How did you choose to stay with us? **Recommended by Sage Software**

Any comments about your accommodations? **They were perfect and could not ask for more.**

Remarks on the Hearth Room continental breakfast or evening social? **Ideal!**

Any other comments? **I came to Scottsdale for training with Sage and if given another opportunity to return I would not think twice about staying with your hotel. Thanks, Gary Kramer ACT Certified Consultant G. Kramer**

Consulting

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Did you enjoy your accommodations? **Yes**
Will you return? **Yes**
What was the purpose of your stay? **Leisure**
How did you choose to stay with us? **Recommended by friend**
Any comments about your accommodations? **We love the cozy, friendly atmosphere of the decor and the personnel**
Remarks on the Hearth Room continental breakfast or evening social? **A unique feature of the hotel, the hearth room creates a great gathering space for a variety of people.**

Was our staff friendly? **Yes**
Did you enjoy your accommodations? **Yes**
Will you return? **Yes**
What was the purpose of your stay? **Business**
How did you choose to stay with us? **THE CONFERENCE I ATTENDED WAS BEING HELD THERE**
Any comments about your accommodations? **VERY NICE, THE PRICE WAS FANTASTIC, WISH I COULD HAVE STAYED LONGER**
Remarks on the Hearth Room continental breakfast or evening social? **VERY INVITING, COZY, CLEAN. LOVED THE BREAKFAST AND EVEING SOCIAL. THE FOOD WAS JUST RIGHT, AND THE CHOICES WERE PLENTY.**
Any other comments? **I WILL RETURN.**

Was our staff friendly? **Yes**
Did you enjoy your accommodations? **Yes**
Will you return? **Yes**
What was the purpose of your stay? **Business**
How did you choose to stay with us? **Company chose your hotel**
Any comments about your accommodations? **Accommodations were great!**
Remarks on the Hearth Room continental breakfast or evening social? **Both were excellent.**
Any other comments? **Your hotel exceeded my expectations. I was very pleased with my stay there.**

Yes

Was our staff friendly?

Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Business**

How did you choose to stay with us? **it was chosen by the conference organizers**

Any comments about your accommodations? **The accommodations were simply wonderful. The staff were courteous and the rooms were very clean. But I wanted to also comment on your beds. The beds were just magical. I know that Westin hotel advertises their beds and 'heavenly beds in Westin'. I would say that Ganey Suites has the same quality of beds, they were definitely Heavenly.**

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Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Business**

How did you choose to stay with us? **Hotel part of the conference.**

Any comments about your accommodations? **Appreciate how quiet the rooms were. Love the beds and Bed/Bath products, esp Coconut Lime Verbena.**

Remarks on the Hearth Room continental breakfast or evening social? **Great breakfast and social.**

Any other comments? **Crystal at the front desk was most helpful and friendly, the others were as well, but she stood out. I asked to be taken to the Old Town and got dropped off at the mall instead, would've been helpful to go to Old Town first, but it worked out ok.**

Was our staff friendly? **Yes**

Did you enjoy your accommodations? **Yes**

Will you return? **No**

What was the purpose of your stay? **Business**

How did you choose to stay with us? **University HealthSystems Consortium annual conference**

Any comments about your accommodations? **Very impressive**

Remarks on the Hearth Room continental breakfast or evening social? **Excellent**

Any other comments? **Staff was very cordial.**

Was our staff friendly? **Yes**

Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Leisure**

How did you choose to stay with us? **(repeat guest) recommendation**

Any comments about your accommodations? **The best bed and bedding EVER! We will stay at your property at every future visit to Scottsdale and will tell our friends too.**

Was our staff friendly? **Yes**

Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Leisure**

How did you choose to stay with us? **been coming since you opened**

Any comments about your accommodations? **nice remodel !!**

Remarks on the Hearth Room continental breakfast or evening social? **Great eggs!**

Any other comments? **Pool area...perfect! Love the lobby computer Nice job!**

Was our staff friendly? **Yes**

Did you enjoy your accommodations? **Yes**

Will you return? **Yes**

What was the purpose of your stay? **Business**

How did you choose to stay with us? **Kahala**

Any comments about your accommodations? **Your staff rocks.**

Remarks on the Hearth Room continental breakfast or evening social? **Great**